

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Sherif Yacoub et al Confirmation No.:

Application No.: unassigned Examiner:

Filing Date: 10/30/2003 Group Art Unit:

Title: System And Method For Interactive Voice Response Enhanced Out-Calling

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

This Information Disclosure Statement is submitted:

- (X) under 37 CFR 1.97(b), or  
(Within three months of filing national application; or date of entry of national application; or before mailing date of first office action on the merits; whichever occurs last)
- ( ) under 37 CFR 1.97(c) together with either a:  
( ) Statement under 37 CFR 1.97(e), or  
( ) a \$180.00 fee under 37 CFR 1.17(p), or  
(After the CFR 1.97 (b) time period, but before final action or notice of allowance, whichever occurs first)
- ( ) under 37 CFR 1.97 (d) together with a:  
( ) Statement under 37 CFR 1.97(e)(1) or (2), and  
( ) a \$180.00 fee set forth in 37 CFR 1.17(p).  
(Filed after final action, a notice of allowance, on or before payment of the issue fee)

Please charge to Deposit Account 08-2025 the sum of \$0.00. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25.

(X) Applicant(s) submit herewith Form PTO 1449 - Information Disclosure Statement together with any required copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

( ) A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO Form 1449, as presently understood by the individual(s) designated in 37 CFR 1.56 (c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO 1449 and is enclosed herewith.

It is requested that the information disclosed herein be made of record in this application.

"Express Mail" label no. EV103988714US

Date of Deposit 10/30/2003

Respectfully submitted,

Sherif Yacoub et al

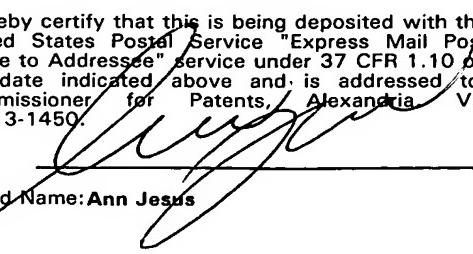
By 

Lloyd E. Dakin, Jr.

Attorney/Agent for Applicant(s)  
Reg. No. 38,423

Date: 10/30/2003

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By 

Typed Name: Ann Jesus

## PATENT APPLICATION

Sheet 1 of 1

FORM PTO-1449		ATTY. DOCKET NO. <b>200309325-1</b>	APPLICATION NO.	CONFIRMATION NO.
LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT		APPLICANT <b>Sherif Yacoub et al</b>		
(Use several sheets if necessary)		FILING DATE <b>10/30/2003</b>	GROUP	

## REFERENCE DESIGNATION      U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	PUBLICATION DATE	NAME	Pages, Columns, Lines Where Relevant Passages or Figures Appear
	1A	5404400	04/04/1995	Hamilton	
	1B	6470077	10/22/2002	Chan	
	1C	6208970	03/27/2001	Ramanan	
	1D	5724420	03/803/1998	Torgrim	
	1E	5581602	12/03/1996	Szlam et al	
	1F	5533118	07/02/1996	Cesaro et al	
	1G	5371787	12/06/1994	Hamilton	
	1H	4941168	07/10/1990	Kelly, Jr	
	1I	20020160772	10/31/2002	Gailey et al	
	1J				
	1K				

## FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	PUBLICATION DATE	NAME OF PATENTEE OR APPLICANT	Pages/Columns/Lines Where Relevant Passages/Figures Appear	Check if Translation attached
	1L					
	1M					
	1N					
	1O					
	1P					

## OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)

1Q	
1R	
1S	

EXAMINER

DATE CONSIDERED